



Miva Merchant 4.14 Upgrade Guide

Revision 1.0



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MM1121-01 (Miva Merchant v. 4.14)

Miva Merchant 4.14 Upgrade Guide

These are the steps to upgrade to Miva Merchant 4.14 from all other Miva Merchant versions, except 1.x.

To find your version of the product: in the Administration Interface menu, on the left, select About Miva Merchant.



The version displays in the top, left corner of the form.

1. Preparatory Checks

This version of Miva Merchant is compiled.

Make sure you do the following before beginning this upgrade procedure.

1. Check that your Internet Service/Host Provider has Miva Empresa Virtual Machine, version 4.02 (or higher). (Or, you can obtain the Miva Mia Virtual Machine or Miva Empresa Virtual Machine at <http://www.miva.com>.)
2. If you have a third-party module (or plug-in), contact the module developer for a module upgrade and documentation.

Note: All 3rd party modules must be upgraded to the compiled version.

3. If you are upgrading on your local Windows desktop, download the Miva Mia Virtual Machine 4.02 from <http://www.miva.com>.

Locations of Miva Merchant Directories

Script Files

The script directory will be located somewhere in the web accessible portion of your server and will most likely be in the main web directory which is usually called 'www', 'htdocs', 'public_html', 'web', 'documents', etc.

Your Miva Script files should be in either the directory Merchant 2 or Merchant under the web directory:

1. htdocs/Merchant2
2. htdocs/Merchant
3. a directory name that was chosen during the initial installation

Inside the Miva Script directory will be the following subdirectories:

1. **x.xx** (Miva Merchant version, such as 4.10)
2. graphics (under some configurations this directory may located elsewhere)
3. For example:

```
wwwdocs
  /Merchant2
    /4.12      <<< previous version directory
      /modules
        /shipping
          /graphics
```

Data Files

The data directory might be named 'mivadata', 'htsdata', or 'datadir' and is usually located outside the web accessible portion of your site. Your data files should be in a directory called 'Merchant2' located in your main Miva Data directory which is assigned in either the miva.conf or authfile configuration files.

```
wwwdocs
  /Merchant2
    /00000001<<< store number
      /kcui
        /mmui
          /mmp
            /other modules
```

Download Miva Merchant Upgrade

Download the Miva Merchant upgrade script files either using an FTP program or a browser. Get the files from the same location you got your earlier Miva Merchant files. If you don't know where that is, then contact Miva support by emailing support@miva.com or calling 858-490-2570 ext. 3.

The file you download depends on what system you want to install on and what kind of access you have to it.

2. Activate Maintenance Mode and Back Up Files

1. Put your store into Maintenance Mode.
2. Remove expired baskets
3. Pack Your Current Store and Domain Files
4. Backup All Your Files

Back up both the script and data directories by either copying them someplace else on your server, using FTP to download them to another location, or by creating a tar file out of the directories by doing a 'tar -cvf filename.tar directory name' command from telnet.

See the guide "*How to Maintain an Efficient Store*" for details, located at <http://www.miva.com/docs/merchant/howto41.html>.

Note: The built-in Statistics and Best Sellers that display on your Miva main page will be reset during upgrade. If you want to retain your current statistics, make note of them before you run the upgrade.

3. Before Running Upgrade

Your host must have set the permissions on the Miva Merchant script directory for write access for the owner of the Miva Merchant files and the ROOT user.

1. Place the distribution file in the current script directory (Named "wwwdocs" or "htmldocs" and contains the Merchant2 directory.)
2. Extract (untar or unzip) the Miva Merchant distribution.

For Telnet Access: Use the command 'tar -xvf Merchant-v4.xx.tar' to unarchive the file. (Where xx represents the last 2 digits of the product version.)

- If your script directory has the 'Merchant2' directory, then this will create a new 4.1x directory.
- If your current script directory is called something else then you need to copy the contents of the newly created 'Merchant2' directory to your current directory.

You would see directories such as the following, for example:

```
wwwdocs
  /Merchant2
    /4.12      <<< previous version directory
      /modules
        /shipping
    /4.14      <<< current version directory
      /modules
        /shipping
    /graphics
```

3. If you have one or more 3rd-party modules (or plug-ins) installed, check its documentation on how to proceed with the module upgrade.

4. Running Upgrade

Once you have the new script files in the correct location on the server, the actual upgrading of Miva Merchant is accomplished by running the Miva Merchant Upgrade script.

Note: In order to run `upgrade.mvc`, you will need the user name and password of a Miva Merchant user with Administrator privileges. This will most likely be the same user that was created by the installation process.

The Miva Merchant Upgrade script is `upgrade.mvc`, and is located in the same directory as `merchant.mv`.

```
wwwdocs
  /Merchant2      <<< upgrade.mvc
    /4.14
```

1. If you use a URL such as the following to run Miva Merchant:
<http://www.mydomain.com/Merchant2/merchant.mv>
 - Use the following URL to access `upgrade.mvc`:
`http://www.mydomain.com/Merchant2/upgrade.mvc`

2. If you use a URL such as the following to run Miva Merchant:
<http://www.mydomain.com/cgi-bin/miva?Merchant2/merchant.mv>
 - Use the following URL to access upgrade.mvc:
`http://www.mydomain.com/cgi-bin/miva?Merchant2/upgrade.mvc`
3. **If you have one or more 3rd-party modules installed:** if you see a Miva Merchant message looking for an upgrade for a 3rd-party module, click “Skip” and continue with the upgrade. (However, if you followed the 3rd-party module upgrade documentation, which may have had you pre-load the modules into the proper directories, you should not see this message.)
4. See [“Important After-Upgrade Steps” on page 5.](#)

Important After-Upgrade Steps

If you have manually edited items to include a link to a product, category, or other part of your store, it must be changed from the .mv extension to the .mvc extension.

Examples of these locations are:

- Miva Mailer body of Email
- Static HTML pages of your website
- Your Affiliate’s web sites
- Entries in your Headers and Footers

The following are automatically changed by Miva Merchant:

- The Miva Marketplace links to your listed products
- Affiliate link in Edit Affiliate Account